

## Evaluation of current practice and associated challenges towards integrated design

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**Abstract.** The AEC industry is highly interested in effective ICT adoption and deployment, including its utilization within the design process. However, its capabilities have not yet been fully exploited and it is an obvious area for further research. Architects and engineers tend to have some technological support to monitor and evaluate the possible impacts of decisions made throughout the design process. Many aspects are left out of consideration and the entire project is broken up into independent fragments or domains that are combined together at a later, post hoc stage. Impact of separate decisions on each others have to be interpreted on a person-to-person basis between the involved design stakeholders.

This paper attempts to evaluate current design practice and associated challenges towards design integration with advanced technologies, such as BIM, by conducting an online survey targeted at designers and engineers, who are most affected by its emerging issues. The outcomes of this study are presented and analysed, concluding that the current design process fails to meet expectations and needs improvements. It goes further to propose the requirements for an integrated system as a means for an effective solution for the identified problem.

**Keywords:** integrated design; evaluation; current practice; integrated platform; online survey; designers

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### 1. Introduction

The design phase is a critical part of any project in the architectural, engineering, and construction (AEC) industry. While the design process represents only 5% of the capital costs of a typical construction project, however, its success affects the build cost and the quality of the remaining 95% of the project (Egan and Williams 1998, Latham 1994). Due to the complexity of the design process of buildings, the current practice is often to break it into a sequence of fragmented processes. However, this approach of adding separate solutions rarely leads to an integrated design. For example, developing the basic structural system in terms of geometry and topology from an engineering perspective is often done without taking into consideration crucial aspects of design such as safety, functionality and aesthetics. Decisions on design functionality are often left for later design phases, when details can be changed, but at much greater cost than would

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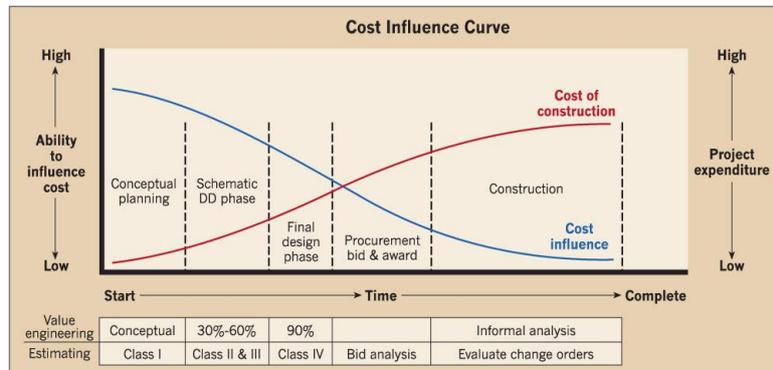


Fig. 1 Design process stages (Parikh 2010)

have been incurred in earlier stages, and it is often too late to make significant changes (Gerold *et al.* 2012).

Integrated design is an approach for incorporating all important aspects of buildings design such as cost, sustainability, constructability and safety which are usually considered separately (Moe 2008). It can be remarked as a system that enhances and supports designers in making key decisions. While the described system is not delivering an automated solution, however, it empowers designers to make their decisions based on instant feedback concerning changes to the considered design, enabling stakeholders in the project team to consider and explore more design alternatives (Gerold *et al.* 2012).

Virtual reality technologies can contribute significantly to bridging the gap between the demand for a buildable design and current design practice in assessing buildings constructability by providing an integrated and intuitive design environment for designers and engineers. In such an environment considerations are given to the visual aspect or interface to the buildings design through 3D visualisation tools, however emphasis should be placed upon simulating the buildings behaviour through the relevant supporting processes and underlying data structures to fully realized its great capabilities (Tizani *et al.* 2005).

We must accept that the time has come to make a paradigm shift from traditional ways of design, which necessarily deserve huge efforts from designers (as well as the associated engineers), to information modelling (IM) involving building a virtual prototype, using state of the art building information modelling (BIM) tools that aid in the actual visualization of the virtual prototype, and enable them to access their desired design in a convenient way (Gupta 2015). As the potential benefits to be gained by designing in an integrated design environment are well recognised, considerable attention has been paid to change towards developing such environment. Therefore, this paper aims to investigate the possibility of developing an integrated system that can assist designers in assessing their design feasibility in an integrated way that takes into consideration multiple design aspects.

## 2. Importance of design phase and early assessment

The criticality of the design phase in the building industry comes from the vital role it plays for the whole life cycle of the project, as all key decisions are made within this stage, determining

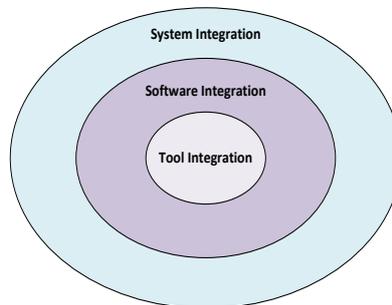


Fig. 2 Hierarchy of integration (Stavridou 1999)

project parameters. While the design process only represents 5% of the capital costs of a typical construction project, however, its success affects the build cost and the quality of the remaining 95% of the project (Latham 1994).

Whereas the success of the project is critically dependent on each constituent stage, the most influential design decisions are commonly taken by the designer in the early design stage, in cooperation with the client (Schlueter and Thesseling 2009). If this stage goes awry, due to being intrinsically flawed or failing to plan for possible adverse developments, even the utilization of a superior specifications during the detailed design stage cannot rectify the losses due to specious decisions during the early design and planning stage (Chong *et al.* 2008). As a result, the early design stage has a significant impacts on all consecutive design and execution stages, deeply affecting the design cost and quality (Wu and Shih 2015), as shown in Fig. 1 (Parikh 2010).

### 3. Demand for integrated design

The need for an integrative design is a necessity due to the complexity of buildings designs and the interdisciplinary nature of their execution (e.g., architectural design, structural design, services engineering and site construction etc.). This complexity has led the design task to be broken into several specialist aspects in order to manage the design process, although the building is designed as a single system. Each of these aspects has requirements that impose both local and global constraints on the building design, and the successful design process should accommodate this multi-disciplinary nature of the problem that minimise cross-discipline conflicts without compromising overall project requirements (Tizani *et al.* 2006).

Obviously this practice can be improved by attempting to integrate the design processes of as many aspects as possible so as to allow for the concurrent consideration of their design limitations (Gerold *et al.* 2012). Such improvements could be realized by utilizing various information technologies. However, despite great awareness of the benefits of integrated building design, and the availability of advanced computing tools, very little of this theoretical impetus has percolated into practice in the construction industry (Tizani *et al.* 2005).

### 4. Integrated design approaches

Aspects of integrated design depend on the perspective from which the design is viewed. For



Fig. 3 Multi-objectives design (Prowler 2012)

instance, from a structural point of view, integrated design should take into account multiple objectives, including safety, functionality and aesthetics (Gerold *et al.* 2012), while from an architectural perspective aspects such as energy, site and climatic conditions, construction, regulatory, economic, and social aspects of a project are of more pronounced importance in the design (Moe 2008). In the taxonomy of integration concepts, Stavridou (Stavridou 1999) structures the integration term into a tool integration that is a part of software integration which is a part of system integration, as shown in Fig. 2.

The National Institute of Building Sciences (USA) introduced the Whole Building Design Guide (WBDG) term to cover the whole design process while taking into consideration the building life cycle. This integrates the multi-objectives design of project teams to accomplish high performance buildings (Prowler 2012). The evolution towards holistic views of construction include the design process as a key success factor for projects. A new project delivery method proposed by the American Institute of Architects (AIA 2013), attempts to use integrated project delivery (IPD) to tackle the challenges of waste, inefficiency and adversarial relations in the AEC industry, and to enhance the possibility of project success (Autodesk White Paper 2008). This allows the designer to take the advantage of the early involvement of construction experts during the design phase, which demands more effort during early design phases, but has an obvious impacts on the project quality and economic performance (Ghassemi and Becerik-Gerber 2011).

Similarly, other approaches such as Integrated Design and Delivery Solutions (IDDS) developed by the International Council for Research and Innovation in Building and Construction (CIB) seek radical and continuous improvement for IPD, together with BIM and automation technologies for a more productive environment (Prins and Owen 2010).

## 5. Whole building design

In 1926, the term “holism” was coined by the Prime Minister and philosopher Jan Christian Smuts to refer to his belief that parts of a whole are in intimate interconnection, such that they

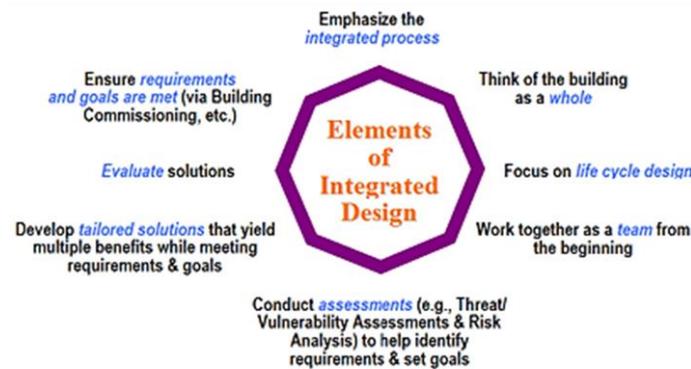


Fig. 4 Integrated design process (Prowler 2012)

cannot exist independently of the whole (Oshry 2008). Whole Building Design is based on this concept of interconnectedness whereby form follows function in an indivisible and intertwined relationship (Gerold *et al.* 2012). The system has two components: an integrated design approach and an integrated team process. The integrated design approach seeks for satisfying multiple design objectives from different perspectives throughout the life cycle of building as shown in Fig. 3. This seeks early identification of project goals and balancing them appropriately during the design process, ensuring that their interrelationships and interdependencies are understood, evaluated, properly applied and coordinated simultaneously with all building systems from the planning and programming phase onward (Prowler 2012) A high performance building can only be accomplished when multi-objectives design approach is applied.

In practice this requires an integrated design process whereby all design team and affected stakeholders work together to achieve the targeted design. This collaborative platform includes all stakeholders who take part in the planning, design, use, construction, operation, and maintenance of the facility throughout all phases of the project as shown in Fig. 4. It describes the harmonization of a project team, this includes the adherence of stakeholders to the principles of clear communication and active collaboration among all team members throughout all stages of the project to maximize the chances of success of achieving the best outcome (Prowler 2012).

## 6. Current design practice

The common procedure for conducting structural design starts with the conceptual design, where design goals are defined, taking into consideration client requirements, standard codes, constructability and stability concerns. Once the drafted design is developed, it transfers to the structural design step with iterative evaluation processes leading to a structural design solution to be implemented in construction phase. This structural design follows current construction practice in providing all necessary procedures, including conceptual and detail design processes of buildings at architectural, structural and system integration sides, as shown in Fig. 5. It comprises surface and geometrical modelling, structural analysis and optimisation and sustainability analysis etc. Amongst those procedures, modelling, analysis and optimisation represent the dominant parts in defining how well the accomplished design satisfied overall design goals. The evaluation of the

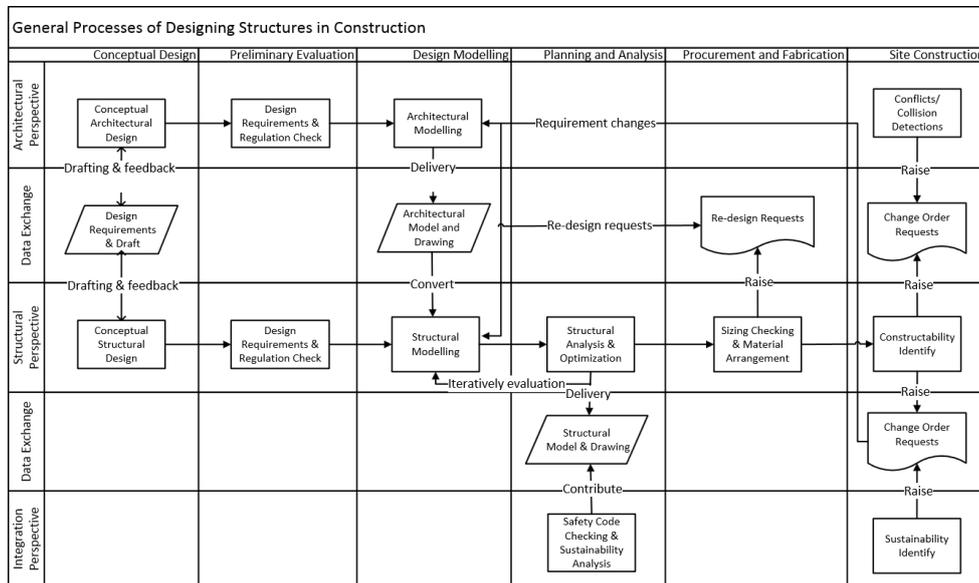


Fig. 5 Cross-functional flowchart for a typical structural design (Chi *et al.* 2014)

developed design will be carried out again at construction phase if any change order requests are raised (Chi *et al.* 2014).

## 7. Evaluation for current design practice and associated challenges

This section describes the evaluation methodology employed to evaluate current building design process and identifying the grand challenges associated with this process. The goals, procedure, results and accompanying discussions of the evaluation are presented.

### 7.1 Evaluation goals and methodology

The evaluation methodology is used as part of the methods in this research to achieve the research objectives. It is intended that feedback from the evaluation process will provide information on effectiveness, applicability, and ease of current design practice. With this in mind, the ultimate goals of this evaluation are as follows:

To assess the current design practice and associated challenges with this process.

To identify the drivers and barriers of achieving an integrated design.

To ascertain the gaps, challenges and benefits for the full utilization of current advanced technologies in the design process.

The evaluation adopted online questionnaire survey as a key tool in this methodology, due to its suitability for targeting designers and engineers in terms of easily reaching them globally (online). Also, this way is convenient and quicker for participants than alternative methods, with relatively higher response rates (e.g., compared to postal survey), and it is easier to implement follow-up if necessary. Moreover, online survey is more convenient for handling survey data due to speed of evaluation and analysis, yielding accurate results with reduced survey bias.

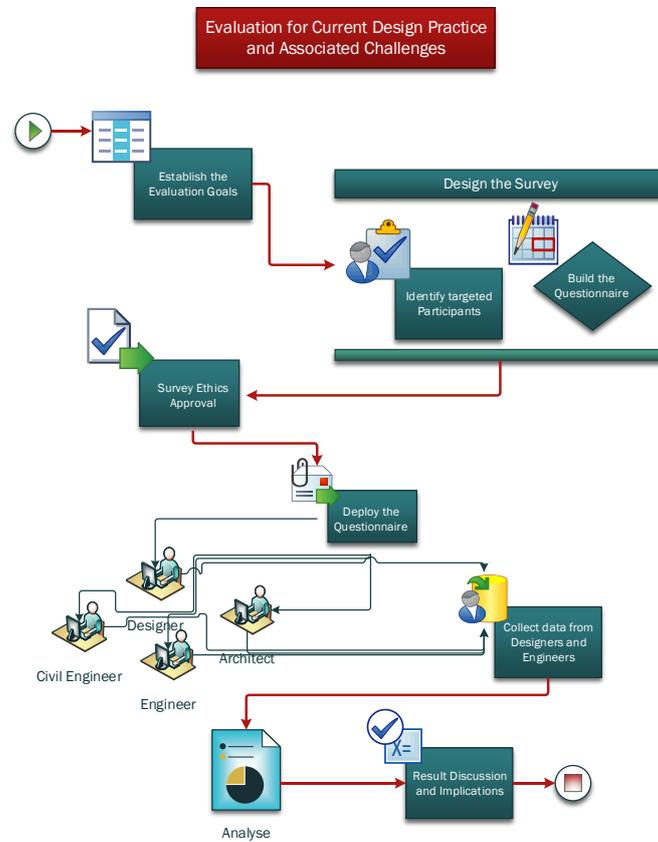


Fig. 6 The evaluation process

## 7.2 The evaluation process

Fig. 6 presents the followed methodology in conducting this evaluation. The process begins by establishing the main goals of the evaluation based on exploration of the current practice and the state of art for the design process. A questionnaire was then designed targeting academics and industry practitioners who are mainly affected and most aware of the emerging challenges in this area (a copy of the questionnaire can be found here: <https://www.dropbox.com/s/mtvknygopab6x7j/Questionnaire.pdf?dl=0>). The study was approved by the Ethics Committee at the Faculty of Engineering, University of Nottingham. Following this, the questionnaire was deployed to identified participants who are drawn from the local professional bodies' directorate. A total of 27 responses were collected and analysed, out of 35 invitations to the questionnaire sent by email. The response rate was approximately 77%. The final results are provided and discussed below.

## 7.3 Evaluation results and discussions

Below section presents the obtained results for different questions and their analysis accordingly:

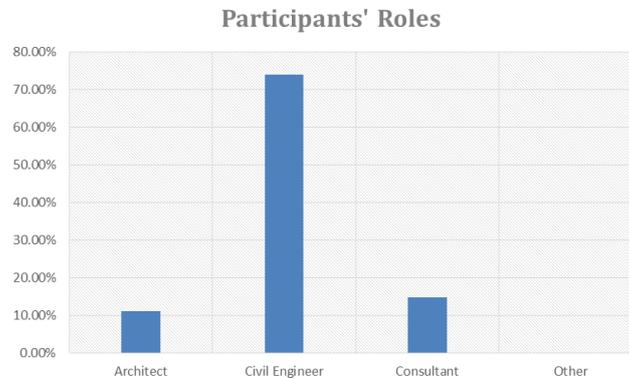


Fig. 7 Participants' roles

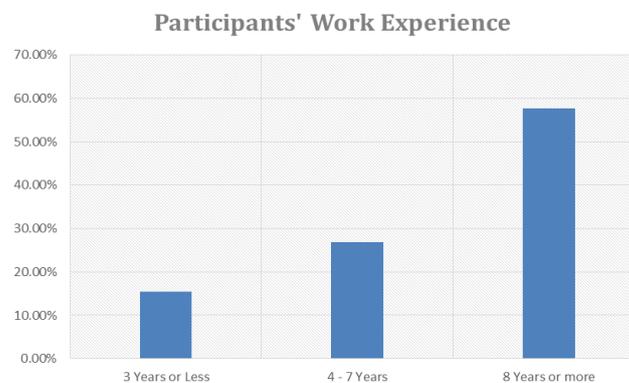


Fig. 8 Participants' work experience

### *Q1 Your role*

Fig. 7 shows the demographics of survey respondents; this to ensure that the evaluation covered different design roles with different perspectives. It can be clearly seen that civil engineers are the dominant group (74%), while consultants and architects were present in lower proportions (15% and 11% respectively). The figure shows that no other participants are recorded outside of these groups, which gives a good indication that the respondents are the most affected people within the current design process.

### *Q2 Work experience in years*

This question aims to ensure representative variations in terms of length of experience. This included young engineering with less than three years experience since they tend to be more familiar with current technologies. When asked about their design experience, more than one-half of the respondents (58%) stated they have 8 years' experience or more, 27% have 4-7 years of experience, and only 15% have less than three years of experience, as shown in Fig. 8 This is another indication that obtained feedbacks are from most experienced designers and engineers who managed to formulate good knowledge about the area. Also, by linking this figure to the previous one, it can be observed that the number of consultants is limited, although most respondents have

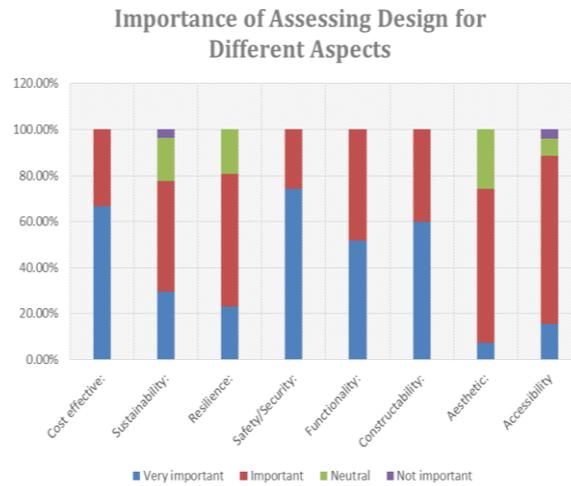


Fig. 9 Importance of assessing design for different aspects

valuable experience, which indicated the complexity of the process.

### *Q3 How important is it to assess design performance against the following objectives*

The objective of this question was to assess the participant's perceptions and awareness of the importance of the design assessment and their appreciation for assessing different design aspects based on quantifiable measures. As Fig. 9 illustrates, most obtained feedback ranged from very important to important with slight neutral responses for some design aspects. Safety and Security aspects of buildings design received the most attention from design stakeholders, being considered very important by 74% and important by 26%. Similarly, the cost aspect was rated as very important and important by 67% and 33% respectively. Also, assessing the design constructability and functionality were considered important by more than half of respondents (60% and 52%) and very important with slight differences (40% and 48%, respectively). Feedbacks for accessibility and aesthetics design aspects were focused on the importance of assessing these aspects (more than 65%), with few responses for other levels of assessment importance. Interestingly, resilience and sustainability aspects did not receive the expected attention, with their importance ranked from very important to neutral, with some not important responses for sustainability aspects, which indicates that many designers do not seriously consider such aspects in their designs.

### *Q4 At what stage do you assess your design for the following aspects*

As the previous question aimed to assess the existence of design assessments for different considered design aspects, the phase was considered for the following question to identify at what stage these assessment processes are performed in the current design practice, which has obvious impacts on the integrity of the final achieved design. From Fig. 10, it can clearly be seen that different design aspects are assessed across the design stages, including the use phase, however a concentration in the preliminary studies and conceptual design phases is noticed for the majority of design aspects, especially for cost and sustainability aspects for those who consider them in their design.

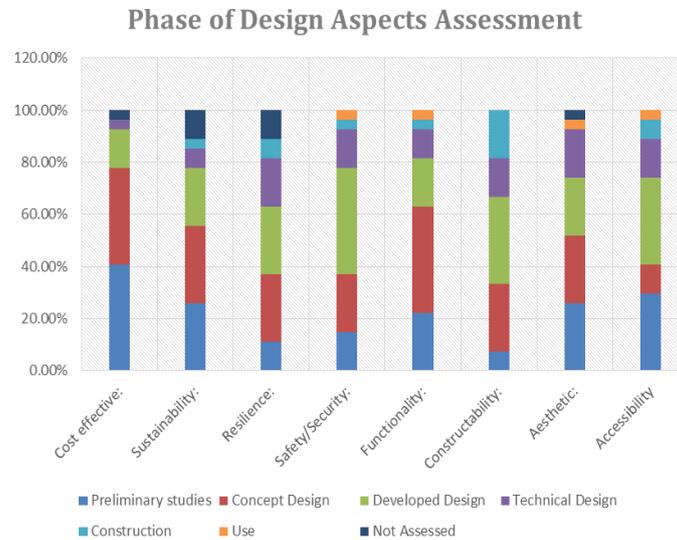


Fig. 10 Phase of design aspects assessment

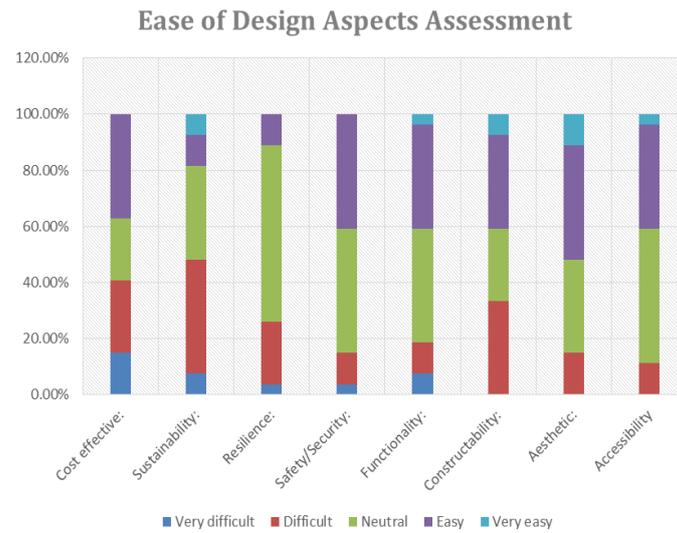


Fig. 11 Ease of design aspects assessment

*Q5 How easy is it to assess the following aspects in your design*

In Fig. 11 the objective was to assess the ease of assessing multiple design aspects in current design practice. The respondents were clear that they struggle in assessing the design sustainability, with 8% saying it is very difficult and 41% difficult, representing the highest response for this level of difficulty. Although most respondents indicated the ease of conducting the assessment process for many aspects such as aesthetics, safety/security, functionality, cost and constructability, however some of these aspects received vague responses, indicating they are difficult to be assessed at the same time, such as design constructability. Neutral responses are allowed across all design aspects. This is to provide an answer for those already familiar with

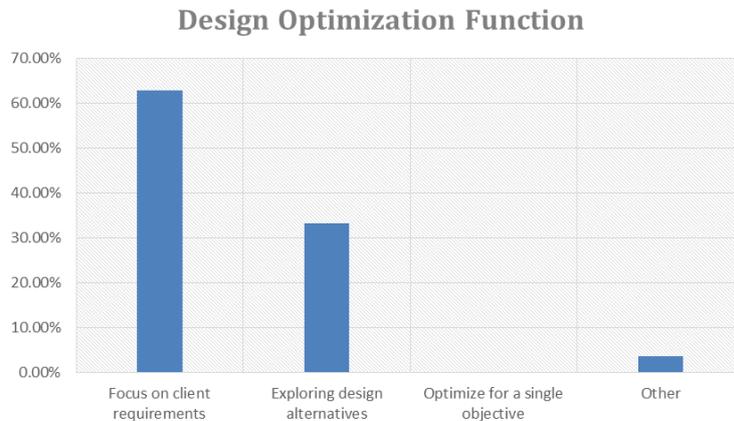


Fig. 12 Design optimization function

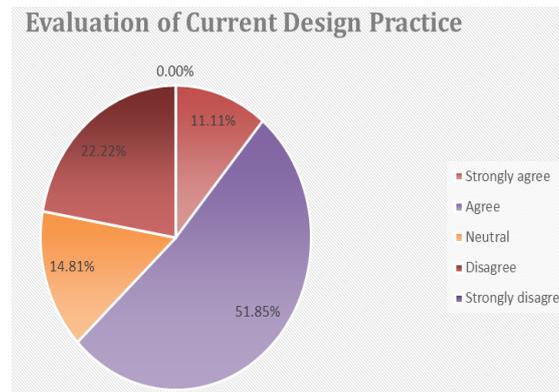


Fig. 13 Evaluation of current design practice

assessing certain aspects (that is answering neither easy nor difficult). Also, it can be seen that some design aspects have got responses of very easy to assess, such as design aesthetic, which is probably due to the simplification of assessing it and it is not requiring extensive knowledge and expertise.

*Q6 How do you evaluate your design for different aspects*

When participants were asked about their objectives in the design optimization function, most respondents indicated that they are mainly focusing on the client requirements (62%) and they optimized their design to satisfy such requirements, which may lead to compromise other design aspects. Just a third of respondents (33%) stated that they explored design alternatives in order to pick the desirable one without focusing on some specific design aspects. It is interesting to note that no one picked the option of optimizing design for a single objective function, which might be justified by all participants misunderstanding this option and thinking it has the same meaning as the first (focus on client requirements). While designers may have single objective function for design optimization and they know what design factors play the vital role for improving the design for such an objective, the client may have multiple requirements, which will lead to a real

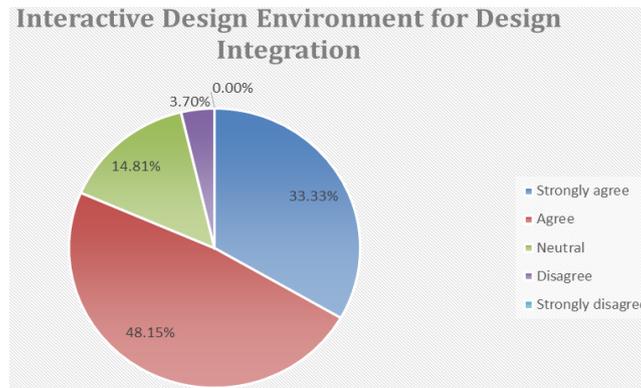


Fig. 14 Interactive design environment for design integration

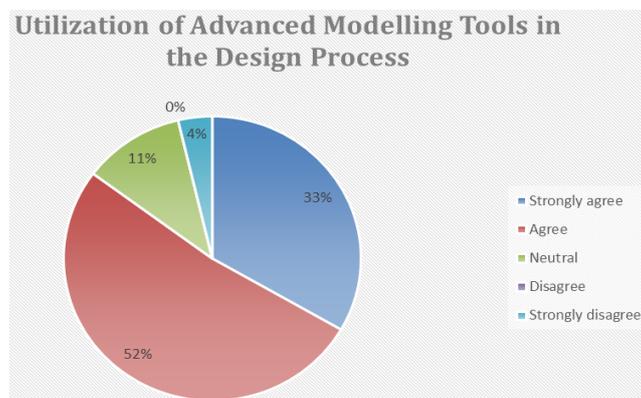


Fig. 15 Utilization of advanced modelling tools in design process

challenge for designers on how to balance between these requirements. Only 4% responded that they have other approaches for design optimization according to Fig. 12.

*Q7 Despite the availability of advanced computing tools, the current practice in optimizing design lags behind expectations*

The results concerning the evaluation of current design practice and comparison with expectations given the availability of advanced technologies are shown in Fig. 13. It can be seen that the vast majority of respondents agree with the statement (64%), and 11% strongly agree, while less than a quarter (22%) disagree, and 15% were neutral. These results suggest that the design practitioners who responded to this survey are achieving less than expected in terms of using advanced computing tools within the design process.

*Q8 Having an interactive model giving immediate feedbacks for design changes will significantly lead to integrative design*

In terms of the design necessity for an integrated platform that provides an immediate feedback for designers enabling them to easily explore different design alternatives, Fig. 14 shows that the

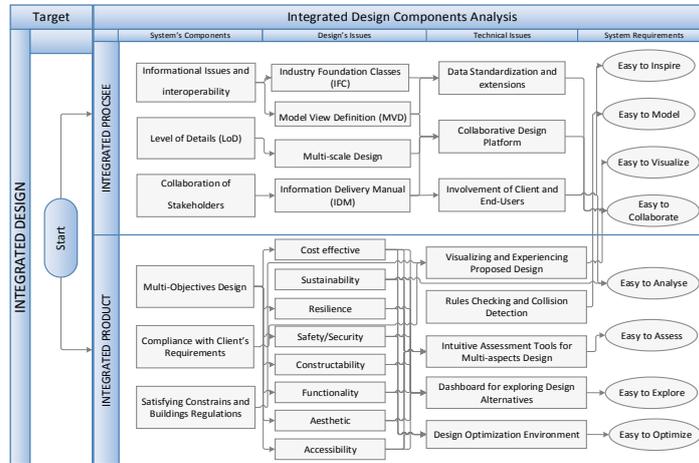


Fig. 16 Identified grand challenges for integrated design platform

System Requirements	The proposed approach to address it
Easy to Inspire	This will be through building a new system that stores all existed models in such a way that can be easily retrieved by defining a set of requirements that are identified by the client or the designer himself.
Easy to Model	
Easy to Visualize	This will be by linking the developed model of building contained within the Revit environment with a compatible game engine to facilitate the visualization process and make the involvement of end-user is possible.
Easy to Collaborate	
Easy to Analyse	This will be by using powerful computing capabilities and numerical simulations that could provide fast and intuitive modelling, simulation, and visualization functionality in structures analysis.
Easy to Assess	The assessment will be conducted by a developed tools that are built in the design platform and utilize the model information for assessing different design aspects and achieve an integrative building design.
Easy to Explore	This needs an exploration dashboard in which the designer can evaluate different design scenarios and can clearly balance the design objectives with a confidence.
Easy to Optimize	The optimization will need to identify the dominant design factors and to conduct sensitivity analysis for them to understand their impact in the studied design.

Fig. 17 Proposed solutions for identified design requirements

majority of respondents totally agree that optimum design requires an ideal environment with special requirements. 33% strongly agreed with this, while nearly half of them agreed with the statement and a quarter were neutral. Only 3.7% of respondents did not agree with the importance of intuitively of design platform, leaving the possibility of accomplishing integrated design either based on other design factor or having such a goal not being applicable in building design.

*Q9 Using modelling tools such as BIM will facilitate the process of design*

When participants were asked about utilization of advanced modelling tools in design process, interestingly, their responses were quite similar to the previous question as only 4% were strongly disagree that advanced modelling tools will facilitate the design process and make it more accessible by non-expert designers. While the majority of respondents (85% as Fig. 15 shows) are

well aware by potentiality of nowadays technology and their ability in simplifying the design process, there are still some stakeholders don't believe in such technology and the real challenge is getting the industry to believe in such futuristic visions.

## 8. Current limitations and emerging challenges

While advancements in IT have facilitated tremendous improvements in the AEC industry, there remain a number of embattled challenges that create a disparity with other industries, such as manufacturing (Golparvar-Fard *et al.* 2013). Fig. 16 identifies the main themes for most of the technical challenges towards an integrated design that need to be resolved and are remaining active areas for researchers. This was based on explored literature and obtained feedback from practitioners throughout the conducted study. The Figure categorizes the challenges into two main groups: the design process and the design product. It also identifies a set of requirements to address these challenges. Fig. 17 provides suggestions as to how to address these challenges utilizing advanced modelling tools such as BIM.

While efforts to improve the design process of various professional platforms are being made, the integration of these platforms in concurrent and collaborative work process is also tending toward realization. However, planning, design, construction, facility management and demolition phases of a building life cycle have been largely disjointed and uncoordinated because of the complex nature of the building product and the numerous and varied stakeholders involved. This therefore has given rise to continuous research and varying approaches to tackle these challenges.

## 9. A proposed integrative prototype for design of buildings

### 9.1 Demand for integrated design platform

The literature review revealed the complexity of the design process, and how it is difficult to achieve an integrated design that satisfies multi-objectives functions using traditional methods. Current approaches for optimizing buildings designs are very complicated and require serious efforts, resources and time than have hitherto been devoted to them.

This paper proposes a new prototype that provides an integrated and interactive environment for buildings design; it can contribute to significantly simplifying the design process, rendering the evaluation of different design scenarios for design buildability in early design more efficiently and easily, largely due to using the potential capabilities that BIM provides in devising new approaches for design optimization. This framework and its components are described below.

### 9.2 Prototype characteristics and requirements

The proposed system seeks to satisfy the following requirements:

1. The proposed prototype should provide an integrated design environment, in which the designer will be able to create a virtual prototype of the building, and start exploring effects of various design decisions on the whole project, considering design constructability.
2. The developed system should be interactive in such a way that it can provide an immediate feedback to the designer based on examined design changes.

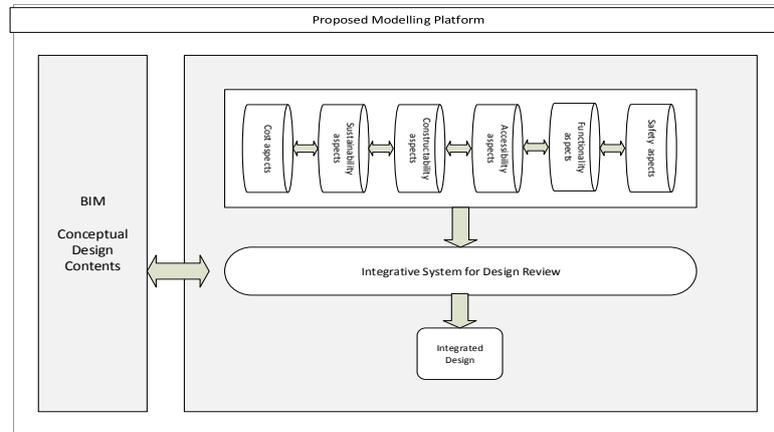


Fig. 18 Proposed modelling platform

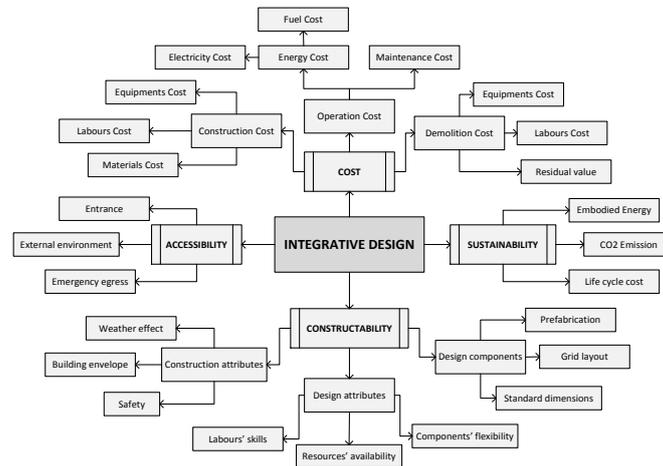


Fig. 19 Proposed framework components

3. The system should use information stored within the BIM model to avoid manual re-entry of data.
4. The system should provide support in accommodating of late design changes.
5. The system should promote for design automation.

### 9.3 Description of the prototype and its components

The proposed system combines separate state-of-the-art solutions that are developed recently utilizing the capabilities of Building Information Technology (BIM) to achieve different design's objectives such as cost, sustainability, constructability, accessibility...etc. as it is shown in Fig. 18. Such integrated system will enable designers to consider multi-objectives design concurrently including the interactions between these objectives rather than focusing on a single objective function or compartmentalising the decision making process by following a conventional sequential design process.

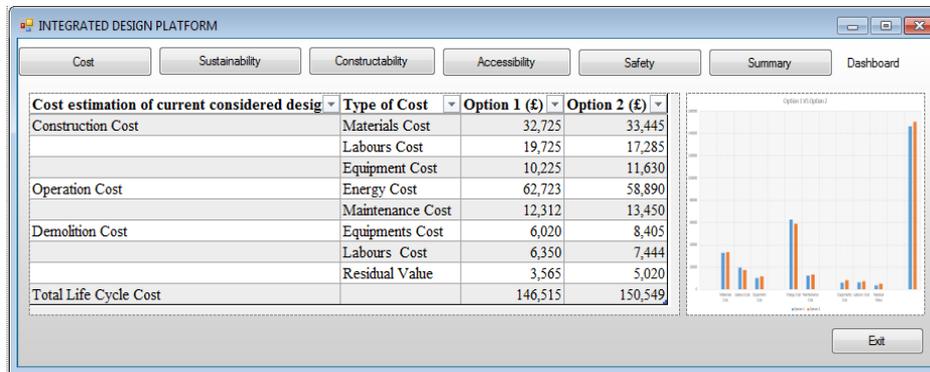


Fig. 20 Dashboard features in integrated design platform

Fig. 19 shows the sub-categories that the system covers under each design objectives to accomplish an integrated design. Furthermore, the system dashboard should allow the designer to explore different design scenarios providing the ideal environment for design optimization (Fig. 20 shows an example of comparing two design options from the cost perspective).

## 10. Conclusions

The current approach of buildings design needs more improvement. Today, accessing an integrated design that satisfies all requirements is quite complicated and requires more serious efforts, resources and time than have hitherto been devoted to it, as evidenced by the studies discussed in this review.

This paper attempted to evaluate current design practice and associated challenges towards design integration with the availability of advanced technologies, such as BIM, by conducting an online survey targeted to designers and engineers, who are most affected by its emerging issues. The outcomes assessed the ease of assessing multiple design objectives such as cost, sustainability, resilience, safety, security, functionality, constructability, and accessibility. The obtained results show that the vast majority of respondents (64%) consider the current practice in design lags behind expectations. It went further to identify the grand challenges in nowadays design using information technology that need to be addressed. These challenges are 1) design interoperability and data format (Different working platforms, e.g., Revit, ArchiCAD etc. with different levels of involvement from the design team, sub-contractors, and contractors at different times in the project) 2) visualizing and experiencing the proposed design 3) intuitive assessment tools for multi-objectives design 4) the availability of a dashboard for exploring design alternatives 5) involvement of clients and end-users.

A set of design modelling requirements were identified and a prototype system has been proposed for the adoption as a solution for the design integration challenges. The system is built upon the BIM concept and synchronized separate state of the art solutions. The prototype acts as a decision tool that supports designers to systematically assess and compare different design scenarios for multi-objectives design concurrently such as cost, sustainability, constructability, accessibility...etc. through the dashboard feature. It targets the design at an earlier stage when major design decisions have significant impacts on the final accomplished design.

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